



International Consortium for Health Outcomes Measurement, Inc.
14 Arrow street, Suite 11, Cambridge, MA, USA 02138
1 Eversholt Street | London, UK, NW1 2DN

ICHOM Job Title

Project Leader US Policy and Measurement

Background

ICHOM is a non-profit organization committed to transforming health care to a value-based system through universal measurement and reporting of patient outcomes. ICHOM was co-founded in November 2012 by Professor Michael Porter of Harvard Business School, the Boston Consulting Group, and the Karolinska Institutet in Sweden. Its mission is to unlock the potential of value-based health care by defining global Standard Sets of outcome measures that really matter to patients for the most relevant medical conditions and by driving adoption and reporting of these measures worldwide.

We believe adoption of a global outcome standard will:

- Help patients better choose the right treatments and providers for their needs
- Enable providers to benchmark and compare how well they are meeting the needs of their patients compared to their peers, thus driving collaborative learning and improvement
- Allow payers to contract on the value of care delivered, not simply volume

Our three primary activities are: Standard Set development, Implementation support, and Benchmarking. Standard Set development is the core of what we do. ICHOM brings together leading experts from around the world and together we develop global Standard Sets of outcomes. ICHOM then supports the implementation of these Standard Sets in a variety of ways. We convene communities of hospitals collaborating to implement a Standard Set and guide them through a structured process to implement the set. We also offer higher touch support, which uses a mixture of 1:1 remote project management along with on-site visits to assist with the key implementation steps. Lastly, we have created and manage the Global Outcomes Benchmarking (GLOBE) program, an international benchmarking program to compare outcomes data between hospitals from sites around the world.

Duties & Responsibilities

We are seeking a Project Leader US Policy and Measurement who will run our United State's policy and implementation support using existing ICHOM Standard Set conditions. This position will work directly with the Director of Standardization and Benchmarking (line manager), Vice President of Implementation and Benchmarking, Senior Advisor and PBGH staff to manage the development of standardized, national methods; the implementation of these methods and Standard Sets in the U.S. regional implementation sites; and the planning and design of the U.S. site implementations. Duties include, but are not limited to:

- Coordinate with ICHOM staff to develop national methods decision briefs with a synopsis of each methods issue, alternative approaches, considerations and best practices from international and national experiences in the field



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- Develop and maintain a deep understanding of the measure sets utilized in regional pilots and liaise with leaders in the field to continually improve our sets and study designs
- Review ICHOM standard measure set with site leaders from local market/implementation site(s) and assist with measure selection of subset of measures that meet their priorities and that can be implemented during early adoption phase
- Assist site leaders with assessment of data gaps and suggest solutions for collecting missing data
- Review methodological issues for first implementation site (e.g., risk adjustment, sample size, data collection)
- Manage the day to day interactions with clinicians and project managers from multiple hospital sites who are participating in regional implementations
- Prepare for and facilitate meetings with participants to onboard them and assist them in preparing and executing data collection/submission and payment risk models
- Standardize selected domains/measures across implementation sites to enable benchmarking
- Coordinate with ICHOM staff to document best practices & learnings for how to phase and scale so that outcomes measures implementation at the U.S. sites can be replicated
- Lead the development of benchmarking reports to be provided to implementation site participants, guiding analysis, interpretation and production
- Interact directly and professionally with the leadership of participating providers, collaboratives, payors and local governments
- Refine methods decision briefs to incorporate learnings from U.S. implementations to ensure widespread adoption and scaling throughout the U.S.

Qualifications and work experience

- Experience working in health care is required (MD / RN / PhD with clinical focus highly desirable)
- Demonstrated leadership experience
- Strong client management and technical presentation skills
- Knowledge of payment models, value based healthcare and patient reported outcomes
- Experience structuring and writing scientific reports (individuals with academic publication record desirable)
- Willingness to tackle large, complex problems in a nascent field
- Specific experience in project management and/or research is highly desirable

Additional characteristics

- Fluency in English (written and spoken language) is required
- Ability to work from Cambridge, MA with the willingness to travel (the travel expectation is modest)

Timeline and Location



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The position will begin on or before **July 2018** at our Cambridge office. A one-year minimum commitment is required. Funding for this position extends beyond the one year commitment.

Salary

\$80,000 to \$100,000 (commensurate with experience)

Application Procedure

Interested candidates should address a Résumé and cover letter to Stephen Flaherty, Director of Standardization and Benchmarking and send to jobs@ichom.org as soon as possible. **Interviews will be conducted on a rolling basis but on or before June 15, 2018.** Application will remain open with the potential for more than 1 hire in this role. An in-person interview is preferable but a virtual meeting may also be arranged.