

**Job Title**

Research Associate

**Location**

Boston, USA

**Background**

ICHOM is a non-profit organization committed to transforming health care to a value-based system through universal measurement and reporting of patient outcomes. ICHOM was co-founded in November, 2012 by Professor Michael Porter of Harvard Business School, the Boston Consulting Group, and the Karolinska Institutet in Sweden (visit [www.ichom.org](http://www.ichom.org) for further background).

One of ICHOM's primary activities is the development of global Standard Sets by medical condition. Standard Sets are the most essential outcomes that all providers should collect, along with an essential set of baseline patient characteristics for risk adjustment. To develop these standards, ICHOM brings together Working Groups composed of clinical leaders, registry leaders, and patients and leads them through a structured, consensus-driven process.

We believe measurement and reporting of ICHOM Standard Sets will:

- Help patients better choose the right treatments and providers for their needs
- Enable providers to benchmark and compare how well they are meeting the needs of their patients compared to their peers
- Allow payors to contract on the value of care delivered, not simply volume

In addition to developing Standard Sets, ICHOM helps organizations to implement and measure outcomes in their clinical practice. This involves collaboration with technology companies to improve the electronic data capture of our Sets and capability-building with providers to help them adapt clinic workflow to both collect and act on outcomes data.

In 2016, ICHOM launched its global outcomes benchmarking program, which builds on its standardization and implementation work to pool outcomes data across international institutions. We believe global outcomes benchmarks will set the stage for more rapid learning and improvement.

We are seeking a Research Associate who will contribute meaningfully to ICHOM's progress across this strategic agenda with a focus on Benchmarking.

**Duties and Responsibilities**

The Associate will work directly with ICHOM's Director of Benchmarking and Standardization, as well as a number of the organizations Project Leaders, in a flexible role that will focus on Benchmarking but, at times, will span the three functional areas at ICHOM. Across these responsibilities, the Research Associate is expected to be pro-active, solution-oriented, and focused on contributing to the success of the team.

**Specific Benchmarking responsibilities**

- Manage day to day interactions with clinicians and project managers from multiple hospital sites who are participating in the ICHOM benchmarking program
- Prepare for and facilitate meetings with participants to ensure they are on boarded to the program smoothly and remain well informed of all updates and requirements over the course of the program
- Develop content (PPT presentations, Data files, etc.) to push the program forward
- Work hand in hand with our data partner, ICON, to monitor program site data submission
- Work closely with ICHOM Project Leaders and Directors to develop the benchmarking reports, visualizations and improvement areas to be provided to program participants. (Note: This will be an opportunity to dive deep into outcomes data and should provide a very rich learning experience on both a specific medical condition and outcomes measurement comparison between hospitals)
- Other duties as deemed appropriate and based upon demand

**Qualifications**

An interest in health policy and issues in the current health care system, along with a strong passion for working in a very hands on way to improve health care delivery models is essential. Experience in project management and relationship management will be viewed favorably. Completion or near completion of an undergraduate degree is essential. Applicants looking to work for 1-2 years between their undergraduate and post-secondary education are strongly encouraged.

The successful candidate will demonstrate strong conceptual ability; high quality of mind; excellent writing and manuscript editing skills; the ability to work productively under time pressure; ability to manage multiple projects concurrently; ability to interact successfully with senior leaders; the capacity to work well with others and independently; strong computer skills including, but not limited to, Microsoft PowerPoint and Excel, Adobe Illustrator and InDesign; and comfort in an academic environment. Fluency in English as a primary written and spoken language is required.

**Time Commitment and Compensation**

This position is full time (around 40 hours per week) and will be paid a salary of \$30K – \$50K dependent on experience.

**Timeline**

The position will begin as soon as possible, preferably before March 2018 and located in our Cambridge, Massachusetts office. End date can be negotiated based on the goals of the applicant.

**Application Procedure**

Interested candidates should send a CV/Resume and a cover letter to Stephen Flaherty ([s.flaherty@ichom.org](mailto:s.flaherty@ichom.org)). Applications are received on a rolling basis with the final deadline due by **Friday, January 26<sup>th</sup> 2018**, early submission is encouraged.