

Job Title

Benchmarking Project Leader

Location

Boston, USA

Background

ICHOM is a non-profit organization committed to transforming health care to a value-based system through universal measurement and reporting of patient outcomes. ICHOM was co-founded in November, 2012 by Professor Michael Porter of Harvard Business School, the Boston Consulting Group, and the Karolinska Institutet in Sweden (visit www.ichom.org for further background).

One of ICHOM's primary activities is the development of global Standard Sets by medical condition. Standard Sets are the most essential outcomes that all providers should collect, along with an essential set of baseline patient characteristics for risk adjustment. To develop these standards, ICHOM brings together Working Groups composed of clinical leaders, registry leaders, and patients and leads them through a structured, consensus-driven process.

We believe measurement and reporting of ICHOM Standard Sets will:

- Help patients better choose the right treatments and providers for their needs
- Enable providers to benchmark and compare how well they are meeting the needs of their patients compared to their peers
- Allow payors to contract on the value of care delivered, not simply volume

In addition to developing Standard Sets, ICHOM helps organizations to implement and measure outcomes in their clinical practice. This involves collaboration with technology companies to improve the electronic data capture of our Sets and capability-building with providers to help them adapt clinic workflow to both collect and act on outcomes data.

In 2016, ICHOM launched its global outcomes benchmarking program, which builds on its standardization and implementation work to pool outcomes data across international institutions. We believe global outcomes benchmarks will set the stage for more rapid learning and improvement.

We are seeking a Project Leader who can drive our benchmarking program across our existing conditions and help develop new ones. Successful candidates will work directly with our Director of Benchmarking and Standardization as well as our benchmarking team.

Duties & Responsibilities

Duties include, but are not limited to:

- Develop and maintain a deep understanding of the measure sets utilized in the benchmarking pilots and liaise with leaders in the field to continually improve our sets and study design.
- Oversee benchmarking associate and jointly manage the day to day interactions with clinicians and project managers from multiple hospital sites who are participating in the benchmarking program.

- Prepare for and facilitate meetings with participants to onboard them and assisting them in preparing and executing data collection/submission.
- Work hand in hand with our data partner, ICON (a global contract research organization) to monitor program site data submission and compliance.
- Co-Lead the development of benchmarking reports to be provided to pilot participants, guiding analysis, interpretation and production.
- Design and create long term data analysis plans including data visualization and statistical analysis.
- Provide input into the development of benchmarking products and services.

Qualifications and work experience

- Experience working in health care is required (MD/RN/PhD with clinical focus highly desirable).
- Demonstrated leadership experience and working within matrix environments.
- Strong client management and technical presentation skills.
- Experience structuring and writing scientific reports (individuals with academic publication record desirable).
- Specific experience in project management and/or research is highly desirable.
- Comfort overseeing statistical analysis and working with large data sets, generating insights from healthcare care data which have pragmatic applications e.g. changing clinical practice, enhancing patient decision making.
- Ability to structure and oversee the work of more junior team members.
- Willingness to tackle large, complex problems in a nascent field and comfortable with ambiguity.
- Previous experience in healthcare informatics highly desirable as well as informatics product design.

Additional characteristics

- Fluency in English (written and spoken language) is required. Fluency in another language desirable.
- Ability to work from Cambridge, MA with the willingness to travel (the travel expectation is modest).
- MS Office proficient.
- High skill set with Excel e.g. pivot tables, macros, modelling desirable.
- Experience with SAS, STATA, Tableau or R desirable.
- Experience in data architecture and design desirable.

Timeline and Location

The position will begin as soon as possible, preferably before March and located in our Cambridge, Massachusetts office. A one-year minimum commitment is required.

Salary

\$80,000 to \$100,000 (commensurate with experience).

Application Procedure

Interested candidates should send a Résumé and cover letter to Stephen Flaherty, Director of Benchmarking and Standardization (s.flaherty@ichom.org) and Dr. Rishi Hazarika, Vice President Implementation and Benchmarking (rishi@ichom.org) as soon as possible. Applications are received on a rolling basis with the final deadline due by **Friday, January 26th 2018**, early submission is encouraged.