



**Job Title**

Project Leader Implementation x 2

**Location**

London, UK.

**Background**

ICHOM is a non-for-profit organization committed to transforming health care to a value-based system through universal measurement and the reporting of patient outcomes. ICHOM defines value as those outcomes most important to patients divided by the cost of delivering these outcomes.

ICHOM was co-founded in November 2012 by Professor Michael Porter of Harvard Business School, the Boston Consulting Group, and the Karolinska Institutet in Sweden. Its mission is to unlock the potential of value-based health care (VBH) by defining global Standard Sets of outcome measures that really matter to patients for the most relevant medical conditions and by driving adoption and reporting of these measures worldwide.

We believe adoption of a global outcome standard will:

1. Help patients better choose the right treatments and providers for their needs.
2. Enable providers to benchmark and compare how well they are meeting the needs of their patients compared to their peers, thus driving collaborative learning and improvement.
3. Allow payers to contract on the value of care delivered, not simply volume.

Our three primary activities are: Standard Set development, Implementation support and Benchmarking.

- ICHOM supports the implementation of Standard Sets through two models. The first involves communities of hospitals collaborating to implement a single Standard Set and is centrally project managed by ICHOM through a structured series of community calls, facilitating participants through key actions of the implementation process. The second is a higher touch model, which uses a mixture of 1:1 remote project management along with on-site visits timed to assist with the key implementation steps.
- Lastly, the Implementation Team focuses upon propagating the benefits of VBH and outcomes measurement through the delivery of courses, educational offerings and conferences.

ICHOM is a rapidly growing organization with offices in Boston, US and London, UK that is gaining considerable traction worldwide. Currently over 650 organizations are measuring the ICHOM standard sets across 32 countries. We have ~25 employees and are now seeking Project Leaders, who will work with our Director and Senior Project Leaders' on developing and implementing our Standard Sets across the globe.

Joining ICHOM will provide you with the opportunity to work in a dynamic and entrepreneurial environment with the real ability to significantly influence global health care delivery. Working with internationally prestigious and leading-edge health care clients and systems. Within the Implementation Team we aim to provide substantial developmental support and exposure to a variety of advisory projects.

**Duties and Responsibilities**

- This post reports to the Director of Implementation and Senior Project Leaders of Implementation and has a global focus.
- Managing and executing implementation projects to support the adoption of the ICHOM Outcomes Standards Sets and diffusing knowledge regarding Value-Based-Healthcare.

- Providing subject matter advice, problem solving guidance, and developmental support to clients and customers i.e. hospitals and governments.
- To engage with senior stakeholders and board level teams regarding project delivery and business development. To support the development of new service offerings with regard to outcomes data use in different settings.
- To deliver presentations and speak at conferences in a global setting to build the awareness of Value Based Health Care. Audience stakeholders include regional and national governments, hospitals, payers and insurers.
- The role will involve international travel (as needed, likely > once per month).

### Qualifications and Experience

- Background and experience in the healthcare sector (2-5 years), this maybe in a clinical, operational, consulting, economics or policy role. You will be used to working with senior managers and clinicians.
- A track record of delivering improvement and/or change management with a range of senior stakeholders including clinicians within complex healthcare environments.
- Experience in executing discrete projects in complex and highly sensitive environments.
- An interest and experience in service/quality improvement and outcomes measurement.
- Strong emotional intelligence, the ability to influence without authority and form successful interpersonal relationships.
- The ability to think creatively, critically and be responsive to customer needs. Ability to work proactively, autonomously and comfort with ambiguity.
- Excellent presenting skills and ability to engage with a wide variety of audiences.
- **Highly desirable:** experience in research trials, real world clinical evidence generation **or** statistical analysis and data insights, familiarity with statistical software packages (Tableau, SAS, STATA, etc).
- IT literate and familiarity with MS Office. High proficiency with MS PowerPoint.
- Advanced degree – MA/MPH/PhD/MSc/MBA desirable.
- Project Management certification e.g. Prince2 desirable.
- Fluency in more than one language desirable.

### Time Commitment and Compensation

- Full time.
- Salary £40-50K dependent on experience.

### Timeline

- Closing date is Feb 2<sup>nd</sup> 2018 but interviews and candidate selection will occur on a rolling basis. Early applications advised. Successful applicant(s) to commence work as soon as possible.

### Application Procedure

Interested candidates should send a CV/Résumé (no longer than 2 sides A4) and a covering letter (no longer than 1 side A4) to Ms Rosna Mortuza, Director of Implementation ([r.mortuza@ichom.org](mailto:r.mortuza@ichom.org)) and Dr Rishi Hazarika, Vice President of Implementation and Benchmarking ([rishi@ichom.org](mailto:rishi@ichom.org)).



International Consortium for  
Health Outcomes Measurement

To arrange an informal conversation, please feel free to also contact Ms Rosna Mortuza, Director of Implementation ([r.mortuza@ichom.org](mailto:r.mortuza@ichom.org)).