The aim of this project was to implement the International Consortium for Health Outcomes Measurement (ICHOM) standard outcome set for Colorectal Cancer. The collection of outcome measures formed an important component of our broader implementation of our Colorectal Model of Care (Figure 1) which has been systematically implemented over the past two (2) years, and a framework for change outlined (Figure 2).

Figure 1: ICHOM Outcome Measures

1. Patients managed by this team receive evidence-based care
2. The team works together effectively to maximise multidisciplinary input
3. The team measures outcomes of patients under its care
4. The team communicates about the management of patients with all the relevant stakeholders
5. The team actively promotes education and research
6. The team receive feedback and guidance from the ICHOM

Figure 2: Framework for Change

METHODOLGY

OUTCOME PROCESS

Outcomes and Impact of Change

Types of services provided based on patient prioritisation

Evaluations

Outcomes and process improvement

Process mapping of workflow from diagnosis through to discharge

Electronic Medical Records

NSW Cancer Registry

Patient follow up intervals and collection of patient reported and survival and disease control outcome measures

Using the ICHOM Standard Set, all members of the ISLHD Colorectal MDT who treat rectal cancer are now collecting patient outcomes data.

Ensuring workflow processes incorporate tracking and auditing practices of surveys and data collection.

This project developed an IT tool that was not compatible with current IT capabilities.

Better understanding that good workflow processes are not just about efficiency - they also need to incorporate tracking and auditing practices of surveys and data collection.

REFERENCES

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