

Title: Programme Manager

ICHOM – Background:

ICHOM is a non-profit organisation committed to transforming healthcare to a value-based system through universal measurement and reporting of patient outcomes. ICHOM was co-founded in 2012 by Professor Michael Porter of Harvard Business School, Stefan Larsson from the Boston Consulting Group, and Professor Martin Ingvar of the Karolinska Institute. Its mission is to unlock the potential of Value-Based health care to improve outcomes that really matter to patients while improving health care spending.

ICHOM brings together leading global experts in a number of initiatives. Developing quality assured standard sets with outcome measures for important disease groups is at the core of what we do. In addition, we have set up a Partnership Programme to offer providers implementation support of the sets, created ICHOM Connect community where healthcare professionals can meet and discuss their projects, and launched a Conference Series to create the network and conversations needed around outcome measurement globally.

In 2021, we are taking the next big step to further ICHOM's mission, while at the same time moving towards becoming a self-sustained organisation. We will do this by pioneering global benchmarking of outcomes and build a platform with the ambition to transform health care. The platform will enable providers globally to collect and compare outcome data efficiently and at scale and provide the basis for outcomes improvement. We are partnering with a tech company to build this new business together, combining our expertise in outcome measures with their technical capabilities and experience in health care benchmarking platforms. We are now seeking the person to lead this new opportunity.

Job description:

As the Programme Manager, you will lead the development of this new business together with our technology partner. You will balance strategic analysis with execution in a fast-paced and iterative set-up. Understand the needs and lead innovation that creates true value for our customers. Ultimately, you will be an integral part to further our mission of better outcomes for patients and help us become a self-sustained organisation. You will oversee:

- The creation of the global benchmarking platform that will transform how providers collaborate and improve health outcomes, building on cutting edge technological innovations
- Work with ICHOM and its working groups to develop measurement KPIs and risk adjustment algorithms
- Help build an ecosystem of tech and implementation partners that will support the transformation
- Work with Sales and Marketing to take the product to market

Duties & Responsibilities:

Own the project and make things happen:

- Participate in strategic and operational committees to ensure that the project remains on track and aligned with strategic goals
- Ensure the project's delivery ensuring business goals are met
- Manage the budget
- Proactively flag any issues and develop creative solutions to roadblocks
- Conduct key analysis to support strategic decision-making
- Collaborate with Partnerships staff to create an ecosystem of regional tech partners and implementation partners together with our team

Create value for our customers:

- Work with the relevant teams to ensure sufficient market research is conducted and provide input on product development based on the feedback. Work together with our tech partner and CTO to articulate customer needs and translate into priorities, ensuring a scalable tech platform is built which customers want
- Work together with our tech partner to drive the collaboration with the first piloting providers, ensuring high quality implementation, impact and engagement in the co-innovation
- Work together with our working groups and our Director of Outcomes research, ensuring the benchmarking of outcomes on the platform is grounded in science

Drive internal and external alignment

- Manage complex stakeholder field, communicate priorities, needs and create buy-in
- Develop great collaboration across work streams within the project, with the broader organization and with our tech partner

Qualifications:

- Strong programme or project management experience within health care
- Experience of product development on the user end, and a strong ability to empathize with stakeholders and users within the healthcare space is desirable
- 5 years of experience in programme/project management in fast-paced environment
- Great drive and leadership skills to fully own the project success and ensure high quality
- Curiosity, willingness to learn and creativity to help drive success and ensure quality across topics
- Communication & mediation skills key to bring together stakeholders and reach successful outcome
- Knowledge of Value Based Health care, outcome measures and ICHOM standard sets is highly desirable, as well as a passion for improving healthcare globally

Education: Bachelor's degree required, Masters in healthcare related space a plus, a project management qualification is desirable such as Prince 2 or PMP