



Title: Director of Outcomes Research

Term: Permanent , Full Time

Reporting Relationship: The position will report to the Chief Scientific Officer

ICHOM – Background:

ICHOM is a non-profit organisation committed to transforming healthcare to a value-based system through universal measurement and reporting of patient outcomes. ICHOM was co-founded in November 2012 by Professor Michael Porter of Harvard Business School, Stefan Larsson from the Boston Consulting Group, and Professor Martin Ingvar of the Karolinska Institutet. Its mission is to unlock the potential of Value-Based Health Care by defining global set of patient-centered outcome measures that really matter to patients for the most relevant medical conditions and by driving adoption and reporting of these measures worldwide. Set development remains at the core of what we do and we have produced 44 sets so far, with a number to be completed by the end of the year. This year, we will focus on our sets adoption and are setting up the Learning Collaboratives program to build global community of ICHOM sets implementors. We will also offer guidance in sets implementation and data analytics.

We believe measurement and reporting of ICHOM sets will:

- Improve decision making between providers and patients
- Facilitate quality improvement
- Allow for comparisons and benchmarking across organizations

As ICHOM continues to grow, we will be embarking on projects to develop new Sets and maintain existing ones and establishing ICHOM learning collaboratives to drive large-scale standardized outcomes measurement and improvement of care. As such we are looking for a passionate, problem solving, and collaborative individual to join ICHOM's Outcomes Research & Development team.

Duties & Responsibilities:

- Oversee various projects, proactively supporting the team and monitoring financial and project risk:
 - ❖ The development and maintenance of Sets, including the harmonized term bank
 - ❖ Preparation of Sets for use in ICHOM Learning Collaboratives
 - ❖ Creation of framework and materials for supporting Learning Collaboratives
 - ❖ Delivery of ICHOMs contribution to Grants (e.g. IMI)
- Recruiting and managing relationships with international experts and patient advocacy representatives
- Overseeing communication plans, publications and reports by working group members to announce the publication and revision of Sets
- Running community teleconferences in order to facilitate the adoption and implementation of our Sets of outcomes and methodology
- Onboarding, supervising and developing members of the team
- Contributing to enterprise-wide activities, including the innovations on internal processes and sales support





Essential qualifications and experience

- Masters Degree or higher in a relevant field
- At least 3 years professional experience, including:
 - Working in health care delivery or health care change management / system transformation / quality improvement
 - Clinical outcomes measurement / assessments, statistical analysis, or data science
 - Project management
 - Business development
 - Writing and publishing scientific articles, white papers and/or case studies
- Experience with line management responsibilities
- Strong interpersonal skills and ability to work effectively with others to accomplish organization goals in a matrix environment, and to establish effective relationships with colleagues and clients
- Solid critical-thinking skills, including problem solving, quantitative and/or qualitative analytical
- Excellent written and verbal communication skills with demonstrated ability to engage a variety of external stakeholders that include senior executives, academics and lay communities
- Fluent in English as a primary written and spoken language
- A strong passion for improving health and healthcare delivery

Desirable qualifications and experience

- Experience with patient-reported outcomes measurement
- Qualification as a Medical Doctor or a PhD
- Willingness to travel (occasional travel; note that this role is remote)
- Demonstrated experience in training and mentorship
- Strong computing and multi-media skills.

Location and time commitment

This is a full time, remote role. The position can be based in either UK or USA (right to work in either UK or USA is required)

What we offer

ICHOM is a growing organization that is gaining considerable traction worldwide. We believe in developing our employees and see this position as an excellent opportunity for someone looking to learn and grow in a purpose-driven and fast-paced working environment that impacts health systems around the world. This is a permanent employment role, offering flexibility of remote work and a competitive salary (£60,000 - £80,000 | \$75,000 - \$100,000 per annum, depending on experience) and benefits.

Application Procedure

If this opportunity sounds interesting to you, please get in touch! Please send a CV/Résumé (no longer than 2 pages) and cover letter (1 page) to jobs@ichom.org, with the email subject "Director Outcomes Research." Only candidates submitting **both** a CV and cover letter will be considered. Application deadline: 31st March 2023. Applications will be accepted until **Friday 31st March, 2023**.

Equal Opportunity Employer Statement

ICHOM is an equal opportunity employer that is committed to diversity and inclusion in the workplace. We prohibit discrimination and harassment of any kind based on race, colour, sex, religion, sexual orientation, national origin,





disability, genetic information, pregnancy, or any other protected characteristic as outlined by federal, state, or local laws. This policy applies to all employment practices within our organization, including hiring, recruiting, promotion, termination, layoff, recall, leave of absence, compensation, benefits, training, and apprenticeship. ICHOM makes hiring decisions based solely on qualifications, merit, and business needs at the time.

