



Title: Chief Innovation Officer

Term: Permanent FTE

Reporting Relationship: The position will report to the President & CEO and serve on the ICHOM Leadership Team

Location: ICHOM's Headquarters are in the US with teams also in the UK and Europe. This role can be a fully remote working role but the team of direct reports are on GMT/CET/EST time zones and the candidate will need to be on similar time zones to ensure the team has support during their working hours. **A US or UK work permit is required.**

Travel: This role will involve intermittent international travel, including the ICHOM Annual Conference and the ICHOM Staff Retreat. Incumbent will be expected to identify and represent ICHOM at key meetings and initiatives relevant to scientific and engagement strategy of the organization.

Salary: Salary will be commensurate with experience and geographical location

Job description:

ICHOM is seeking a visionary Chief Innovation Officer (CIO) to lead the strategic development and execution of ICHOM relevant to emerging technology and innovation. The CIO will be responsible for developing and executing a comprehensive strategy that leverages technology to advance ICHOM's mission, enhance operational efficiency, and drive innovation in healthcare outcomes measurement.

Responsibilities

- **Innovation and Digital Solutions:** Identify and evaluate emerging technologies, trends, and opportunities to drive innovation in healthcare outcomes measurement and patient-centered care delivery. Develop and implement digital solutions and initiatives to address key challenges and opportunities in healthcare.
- **Digital Strategy Development:** Lead the development of a robust digital strategy aligned with ICHOM's mission and objectives, leveraging technology to enhance healthcare outcomes measurement, patient engagement, and organizational efficiency.
- **Technology Partnership Management:** Collaborate with the Chief Marketing Officer and Chief of Strategic Partnerships to optimize ICHOM's technology ecosystem.
- **Collaboration and Partnerships:** Collaborate with internal teams, external partners, and stakeholders to develop and implement digital initiatives and projects. Build strategic partnerships with technology vendors, healthcare organizations, and other stakeholders to advance digital innovation and achieve organizational goals.
- **Data Analytics and Insights:** Lead the ecosystem management of data analytics and insights capabilities to derive actionable insights from healthcare outcomes data. Utilize data-driven approaches to inform decision-making, drive continuous improvement, and measure the impact of digital initiatives.
- **Change Management and Leadership:** Drive organizational change and transformation by fostering a culture of innovation, digital adoption, and continuous improvement. Provide leadership, guidance, and support to internal teams to ensure effective execution of digital initiatives and projects. As a member of the Leadership Team, participate in regular meetings and contribute to



ICHOM's overall strategic plan and growth. Provide consultation and periodic reporting on ICHOM Marketing, events, and relationship updates to the ICHOM Board. Contribute to the execution of the ICHOM annual report.

- **Compliance and Risk Management:** Ensure compliance with relevant regulations, standards, and best practices related to data privacy, security, and digital healthcare. Identify and mitigate risks associated with digital initiatives and projects.

Requirements:

- Bachelor's degree in computer science, information technology, business administration, or a related field. Advanced degree (e.g., PhD, MS) preferred.
- Proven track record of leadership in digital strategy development, technology innovation, and digital transformation within the healthcare industry.
- Strong understanding of healthcare outcomes measurement, value-based healthcare, and patient-centered care delivery.
- Experience managing technology infrastructure, digital platforms, and data analytics capabilities.
- Excellent communication, collaboration, and interpersonal skills.
- Proven ability to build relationships and engage with diverse stakeholders.
- Strategic thinking, problem-solving, and decision-making skills. Ability to develop and execute a comprehensive digital strategy aligned with organizational goals and objectives.
- Strong project management and organizational skills.
- Proven ability to effectively prioritize and manage multiple digital initiatives and projects.
- Knowledge of relevant regulations, standards, and best practices related to data privacy, security, and digital healthcare
- Excellent MS Word, PowerPoint, Excel, and Google Suite skills required
- Experience with Active Campaign, Asana, and Google Suite is preferred
- Strong passion for improving patients' lives and healthcare
- Fluent in English, fluency in other (WHO official) languages is a plus

To apply

Please complete the attached application form and return to jobs@ichom.org

About ICHOM:

There is a value crisis in healthcare globally— spending grows unsustainably, while clinical practice and outcomes continue to vary significantly, and clinical staff are increasingly distressed and many leave their professions. Solving the crisis requires us to reorient the global health systems to focus more on the health achieved for patients and the population at large. These value-based principles builds on a definition of “outcomes matter to patients” and the basing of performance assessment and payments on these outcomes.

The International Consortium for Health Outcomes Measurement (ICHOM) is a non-profit organization established in 2012 by the founders and early pioneers of value-based healthcare to address this crisis. At ICHOM, our contribution to our first decade has primarily been to empower patient and clinical leaders to identify and standardize the most important clinical, quality of life, and function results for health care Having



entered our second decade, we are increasingly seeking to enable transparent large-scale use by various stakeholders to achieve patient-centric health system transformation. Using a modified Delphi consensus process and together with international multidisciplinary panels of experts, ICHOM develops the evidence-based patient co-created standardized sets of patient-centered outcomes measures (sets).

To date, ICHOM has developed 46 sets for conditions that account for nearly 60% of the global disease burden. The sets are available in IT-ready interoperable formats (including JSON, FHIR) and have been implemented in over 500 care settings in over 42 countries, contributing to better patient engagement with shared decision making, benchmarking and quality improvement, reduced care costs, RCT evaluation of novel treatment pathways all based on patient-important outcomes. In addition, ICHOM supports the use of sets through webinars, accreditation of providers delivering value to patients, enabling federated analysis and learning collaboratives, and hosting the largest value-based care meeting- our annual conference

