

Press Release
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ICHOM Announces Bangkok Dusit Medical Services as First-Ever Level 2 Accredited Organization for Stroke, Coronary Artery Disease, and Non-metastatic Breast Cancer Outcomes

The International Consortium for Health Outcomes Measurement (ICHOM) today announced that Bangkok Dusit Medical Services (BDMS), through Bangkok Hospital Pattaya and Wattanosoth Cancer Hospital, has become the first organization globally to achieve Level 2 Certification for the ICHOM Accreditation ProgramSM. This achievement spans three ICHOM Sets of Patient-Centered Outcome Measures: Stroke and Coronary Artery Disease at Bangkok Hospital Pattaya, and Non-metastatic Breast Cancer at Wattanosoth Cancer Hospital.

This milestone recognizes BDMS's sustained commitment to measuring, validating, and using patient-centered outcomes to improve clinical care. Progressing from Level 1 to Level 2 Accreditation represents a significant step forward in the maturity of outcomes measurement, moving beyond implementation to independently verified evidence of data quality, governance, and real-world use of outcomes data to improve clinical care.

The ICHOM Accreditation ProgramSM is designed to support healthcare organizations at different stages of their value-based healthcare journey. While Level 1 Certification recognizes strong foundations and successful implementation of ICHOM Sets, Level 2 Certification requires rigorous, independent assessment to confirm that outcomes data are complete, valid, traceable, and actively used to inform care improvement. BDMS's achievement reflects years of structured effort to embed outcomes measurement into routine practice and ensure its reliability at scale.

As part of the Level 2 assessment, ICHOM worked closely with BDMS clinical, quality, and leadership teams to evaluate both the technical integrity of the data and how outcomes information is used in practice. An on-site audit conducted by ICHOM's independent Accreditation Partner, [ACHSI](#) (Australian Council on Healthcare Standards), confirmed a consistently high level of data completeness and validity across patient-reported outcome measures, clinical outcomes, and case-mix variables, supported by strong governance and validation processes.

The assessment also provided insight into how patient-centered outcomes are integrated into everyday care delivery. Multidisciplinary teams routinely review patient-reported and clinical outcomes together, using this information to guide care planning, support decision-making, and

track progress over time. Topline findings from the Stroke outcomes review demonstrated strong performance in functional recovery and quality-of-life measures, with outcomes data actively discussed in clinical meetings and shared with patients to help them understand and monitor their own recovery.

Beyond measurement, the review highlighted Wattanosoth's strong emphasis on holistic, patient-centered support for people living with and beyond breast cancer. Through initiatives such as the Breast Cancer Survivorship Program and the Think Positive Club, patients are offered ongoing follow-up, peer connection, and facilitated group discussions that support emotional well-being, shared learning, and long-term quality of life. These programs demonstrate how outcomes data can inform and reinforce care that extends beyond treatment to survivorship.

By achieving Level 2 Certification across two high-impact cardiovascular conditions and a major oncology pathway, BDMS sets a new global benchmark for how standardized outcomes measurement can be translated into meaningful improvements in patient care. The organization's progression from Level 1 to Level 2 of the ICHOM Accreditation ProgramSM reflects a clear commitment not only to collecting outcomes data, but to ensuring its quality, credibility, and practical value for clinicians and patients alike.

"ICHOM's Accreditation Program is both a learning opportunity and a recognition of the commitment of healthcare teams and leaders around the world to improving patient health outcomes," said Jennifer Bright, President and CEO of ICHOM. "There are strong examples of excellence in Asia, and ICHOM is pleased to highlight the efforts and impact of Bangkok Hospital Pattaya and Wattanosoth Cancer Hospital.

"BDMS not only prioritizes the identification and collection of outcomes that matter to patients, but actively applies this insight to drive real-time improvements in care pathways and resource optimization. Congratulations to the teams who have earned this distinction. We hope their example encourages organizations that are not yet measuring and using clinical and patient-reported outcomes to take meaningful steps toward authentic value-based healthcare."

Bangkok Hospital Pattaya commented, "our partnership with ICHOM has been instrumental in shifting how we deliver care for Coronary Artery Disease and Stroke, moving decisively toward a value-based, patient-centred approach. By adopting ICHOM's standardized outcome frameworks, tools, and global best practices, we moved beyond provider-focused metrics to consistently measure what matters most to patients, including quality of life, functional recovery, and return to independence.

This shift has translated into measurable impact. In Coronary Artery Disease, we achieved a 97% first-year survival rate, reduced repeat surgery to 2%, and supported 88% of patients to return to daily activities or work within three months. In Stroke care, 93% of patients were able to live independently at 90 days, quality-of-life scores reached 95%, and length of stay continued to decline.

Becoming the world's first organization to achieve ICHOM Level 2 Certification in both Coronary Artery Disease and Stroke reflects the greatest value of this partnership, aligning multidisciplinary teams around standardized outcomes to deliver care that is measurable, meaningful, and sustainable for patients and stakeholders alike."

ICHOM will continue to work with BDMS to share learnings from this achievement with the global healthcare community, supporting broader adoption of patient-centered outcomes measurement as a foundation for value-based care. For more information about the ICHOM Accreditation ProgramSM, visit www.ichom.org/accreditation.

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About ICHOM

The International Consortium for Health Outcomes Measurement (ICHOM) is dedicated to transforming healthcare systems worldwide by standardizing the measurement of health outcomes that matter most to patients. Through our comprehensive Sets and collaborative projects, we aim to drive improvements in healthcare quality and patient well-being.

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