

Press Release
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ICHOM Announces Bangkok Dusit Medical Services as First-Ever Level 2 Accredited Organization for Stroke, Coronary Artery Disease, and Non-metastatic Breast Cancer Outcomes

The International Consortium for Health Outcomes Measurement (ICHOM) today announced that Bangkok Dusit Medical Services (BDMS), through Bangkok Hospital Pattaya and Bangkok Cancer Hospital Wattanosoth, has become the first organization globally to achieve Level 2 Certification for the ICHOM Accreditation ProgramSM. This achievement spans three ICHOM Sets of Patient-Centered Outcome Measures: Stroke and Coronary Artery Disease at Bangkok Hospital Pattaya, and Non-metastatic Breast Cancer at Bangkok Cancer Hospital Wattanosoth.

This milestone recognizes BDMS's sustained commitment to measuring, validating, and using patient-centered outcomes to improve clinical care. Progressing from Level 1 to Level 2 Accreditation represents a significant step forward in the maturity of outcomes measurement, moving beyond implementation to independently verified evidence of data quality, governance, and real-world use of outcomes data to improve clinical care.

The ICHOM Accreditation ProgramSM is designed to support healthcare organizations at different stages of their value-based healthcare journey. While Level 1 Certification recognizes strong foundations and successful implementation of ICHOM Sets, Level 2 Certification requires rigorous, independent assessment to confirm that outcomes data are complete, valid, traceable, and actively used to inform care improvement. BDMS's achievement reflects years of structured effort to embed outcomes measurement into routine practice and ensure its reliability at scale.

As part of the Level 2 assessment, ICHOM worked closely with BDMS clinical, quality, and leadership teams to evaluate both the technical integrity of the data and how outcomes information is used in practice. An on-site audit conducted by ICHOM's independent Accreditation Partner confirmed a consistently high level of data completeness and validity across patient-reported outcome measures, clinical outcomes, and case-mix variables, supported by strong governance and validation processes.

The assessment also provided insight into how patient-centered outcomes are integrated into everyday care delivery. Multidisciplinary teams routinely review patient-reported and clinical outcomes together, using this information to guide care planning, support decision-making, and track progress over time. Topline findings from the Stroke outcomes review demonstrated

strong performance in functional recovery and quality-of-life measures, with outcomes data actively discussed in clinical meetings and shared with patients to help them understand and monitor their own recovery.

Beyond measurement, the review highlighted Wattanosoth's strong emphasis on holistic, patient-centered support for people living with and beyond breast cancer. Through initiatives such as the Breast Cancer Survivorship Program and the Think Positive Club, patients are offered ongoing follow-up, peer connection, and facilitated group discussions that support emotional well-being, shared learning, and long-term quality of life. These programs demonstrate how outcomes data can inform and reinforce care that extends beyond treatment to survivorship.

By achieving Level 2 Certification across two high-impact cardiovascular conditions and a major oncology pathway, BDMS sets a new global benchmark for how standardized outcomes measurement can be translated into meaningful improvements in patient care. The organization's progression from Level 1 to Level 2 of the ICHOM Accreditation ProgramSM reflects a clear commitment not only to collecting outcomes data, but to ensuring its quality, credibility, and practical value for clinicians and patients alike.

(Placeholder for BDMS testimonial)

(Placeholder for quote from Jennifer Bright, President and CEO of ICHOM)

ICHOM will continue to work with BDMS to share learnings from this achievement with the global healthcare community, supporting broader adoption of patient-centered outcomes measurement as a foundation for value-based care. For more information about the ICHOM Accreditation ProgramSM, visit www.ichom.org/accreditation.

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About ICHOM

The International Consortium for Health Outcomes Measurement (ICHOM) is dedicated to transforming healthcare systems worldwide by standardizing the measurement of health outcomes that matter most to patients. Through our comprehensive Sets and collaborative projects, we aim to drive improvements in healthcare quality and patient well-being.

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