



International Consortium for
Health Outcomes Measurement

Capability Statement for ICHOM CORE Services

Comprehensive Outcomes & Readiness Engagement

Implementation
Readiness

Outcomes
Integrity

Global
Standards
Expertise



49 condition- specific sets



Core Competencies

The International Consortium for Health Outcomes Measurement (ICHOM) is an independent, global nonprofit advancing patient-centered healthcare by developing and promoting the use of internationally standardized Sets of Patient-Centered Outcome Measures that prioritize patient-important quality of life and clinical outcomes.

Since its inception in 2012, ICHOM has developed 49 condition-specific Sets, with more in development, now implemented across 600+ settings in 46+ countries. ICHOM works with healthcare providers, payors, and purchasers to enable credible, comparable, and sustainable outcomes measurement as the foundation for value-based healthcare.

We have now launched our ICHOM CORE (Comprehensive Outcomes & Readiness Engagement) Services, which provides paid advisory support for maximizing the use of our Sets through tailored levels of engagement, depending on an entity's individual needs.

Differentiators

ICHOM offers a unique combination of global standards expertise, implementation experience, and outcomes measurement leadership.

- Sole global authority responsible for ICHOM Sets
- Unmatched clinical and methodological credibility
- Experience with implementation projects on 5 continents
- Vendor- and technology-neutral - applicable regardless of setting
- Deep expertise in PROM use and measurement trade-offs
- Trusted by patients, providers, payors, and policymakers worldwide
- Focused on long-term outcomes integrity
- Thought leader and integral member of the VBHC community



600+
settings in
46+ countries

Value Proposition & Services

Organizations implementing ICHOM Sets typically progress through a structured outcomes measurement journey:



Each stage requires different capabilities, from understanding which outcomes matter, to implementing standardized measurement, using data to drive improvement, and demonstrating value at scale. ICHOM's CORE Services helps organizations accelerate this journey, providing expert guidance on interpreting ICHOM Sets, understanding which PROMs to implement, advising on building measurement capability, and ensuring data can drive improvement and future benchmarking efforts.



Set interpretation & clinical advisory: Guidance on applying ICHOM Sets while preserving clinical intent and comparability. Only ICHOM can provide a definitive interpretation of its Sets and what they encompass.



PROM & measurement advisory: Guidance on decisions around PROM selection, licensing, cost, burden, and validated alternatives, informed by decisions made during Set development and our extensive experience of what has worked for other sites.



Training & ongoing expert advisory: Training and advisory support delivered through bundled hours, ad hoc consultations, structured check-ins, and virtual workshops or webinars.



Implementation readiness assessment: Structured Implementation Readiness Survey and expert review covering clinical, data, governance, and resourcing considerations, with recommended next steps. Early readiness assessment reduces the risk of stalled or failed implementations.



Pathway to ICHOM initiatives & future-proofing: Advisory support to align implementation with ICHOM Accreditation and Learning Collaboratives, future benchmarking decisions, long-term data usability, and translating collected data into actionable insights.



Ecosystem enablement & referrals: Facilitated connection to active implementers to enable peer learning and shared problem-solving, and referrals to trusted implementation partners providing end-to-end implementation support as well as co-delivery of projects where appropriate.

As organizations progress in their implementation journey, ICHOM also offers Partnership opportunities that may bundle advisory support and collaboration. These may include implementation guidance, accreditation support, opportunities to showcase outcomes work through year-round marketing campaigns, case studies, webinars, and conferences, and broader collaboration on learning and dissemination. Each Partnership is tailored to the specific requirements of the organization, focusing on the support that will provide the greatest value.

Contact partnerships@ICHOM.org for more information on how an ICHOM Partnership can benefit your organization.

Find out more @[ichom.org](https://www.ichom.org)

ICHOM Network Access

ICHOM's scope is grounded in our expertise arising from our patient-centred outcome sets. We are therefore part of a broader network of specialized technical partners who have a range of capabilities across the following areas:

- IT system build, configuration and dashboards
- Data collection, entry and quality assurance
- Extended on-site and embedded operational implementation
- Project and change management execution
- Vendor procurement, RFPs and contract negotiation

These services are best delivered by our specialised partners, for whom ICHOM can provide referrals. We have an extensive Partner Program, and can help guide you to the most suitable service for your needs.

Key Leadership

ICHOM's CORE Services is offered by the ICHOM Outcomes Research Department:



Dr Grace Jennings
Senior Director of Set
Development and Implementation



Dr Zofia Das-Gupta
Senior Director of Implementation
and Accreditation



Umanga de Silva
Project Manager, Set Development
and Implementation



Dr Diogo Leao
Research Associate, Set
Development and Implementation



Rhianna Harris
Senior Program Manager, Implementation
and Learning Collaboratives

Experience & Performance

- Advising global payers and purchasers exploring out comes-based provider evaluation
- Advised hospital systems implementing ICHOM Sets across multiple clinical areas
- Supported organizations who have then progressed toward ICHOM Accreditation, with recognized providers listed in the ICHOM Accreditation Directory.
- Published global VBHC thought leadership, implementation guidance, benchmarking reports, and educational programs.

ICHOM

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Contact Us

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