ICHOM
International Consortium for
Health Outcomes Measurement

ICHOM Membership Terms and Conditions

ICHOM membership runs for 12 months, renews automatically each year, and can be cancelled at any time before renewal. Membership benefits include access to learning events, community opportunities, and member resources.

Effective Date: March 2026

These Terms and Conditions ("Terms") govern participation in the ICHOM Membership Program. By applying for or maintaining membership, you agree to these Terms.

1. Definitions

For the purposes of these Terms:

- **"ICHOM"** refers to the International Consortium for Health Outcomes Measurement.
- **"Member"** refers to an individual whose membership application has been approved and whose membership is active.
- **"Membership"** refers to participation in the ICHOM Membership Program and access to associated benefits.
- **"Membership Term"** refers to the twelve (12) month period beginning on the date of activation.

2. Membership Term

Membership is valid for **12 months from the date of activation** and operates on a **rolling annual basis**.

Membership is:

- Personal to the approved individual

- Non-transferable
- Not assignable to another person or organization

Membership will **automatically renew each year** unless cancelled before the renewal date.

2. Application and Approval

All membership applications are **subject to review and approval by ICHOM**.

Applicants must select the appropriate membership category when applying (for example: Industry, Provider, Patient, or Student/Trainee).

ICHOM may verify eligibility and request additional information before approving an application.

Membership becomes active once:

- The application is approved, and
- The applicable membership fee has been paid.

3. Membership Fees and Payment

Membership fees are:

- Charged **annually**
- Payable in **USD**
- Processed via **Stripe or another authorised payment provider**

Membership will **automatically renew annually** unless cancelled prior to the renewal date.

Members will receive **at least 30 days' notice** before renewal.

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4. Cancellation and Refunds

Members may cancel their membership at any time. Cancellation will prevent future renewals but will not affect the current membership term.

Membership fees are **non-refundable once membership has been activated**.

Where applicable, ICHOM may provide a **14-day cooling-off period** after activation during which a member may cancel for a full refund, provided member benefits have not been materially accessed.

5. Membership Benefits

Membership may include benefits such as:

- Access to **member-only virtual learning events**
- **Priority access** to site visits and conference opportunities
- Access to **event recordings and materials**
- Inclusion in the **ICHOM Member Directory** to support professional networking and collaboration (subject to privacy preferences)
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- Opportunities to contribute to **advisory groups or committees**
- Eligibility to **stand for and vote in Board elections** (where applicable)
- A **digital membership badge**

Benefits:

- Are **personal to the member**
- May be **subject to capacity limits**
- May evolve over time

ICHOM reserves the right to update or modify benefits with reasonable notice.

6. Digital Badge and Branding

Members may receive a **digital membership badge** for professional use. Use must comply with **ICHOM brand guidelines**.

Membership does **not** constitute certification, accreditation, or formal endorsement by ICHOM.

Members may not imply that their organization or work is formally endorsed by ICHOM.

7. Member Conduct

ICHOM reserves the right to suspend or terminate membership if a member:

- Provides false or misleading information
- Misrepresents their membership status
- Engages in conduct that may harm the reputation or interests of ICHOM

Membership terminated for misconduct will **not be eligible for a refund**.

8. Complimentary or Partner Memberships

ICHOM may provide **complimentary memberships** through partnerships or engagement initiatives.

These memberships operate under the **same terms as paid memberships** and remain valid only while the relevant partnership or engagement remains active.

ICHOM may withdraw complimentary membership if eligibility changes.

9. Program Changes

ICHOM may update:

- Membership fees
- Benefits
- Program structure

Changes will be communicated in advance and will normally apply **at the next renewal period**.

10. Intellectual Property

All materials provided through membership, including event recordings, presentations, and documents, remain the **intellectual property of ICHOM or its licensors**.

Members may use these materials for **personal professional purposes only** unless otherwise authorised.

11. Privacy

ICHOM processes personal data in accordance with applicable data protection laws and its **Privacy Policy**.

Membership information may be used to administer the membership program and deliver related services and communications.

As part of membership, certain profile information (such as name, organization, role, and professional interests) may be made visible to other members through the **ICHOM Member Directory** to support collaboration and networking. Members may be contacted by other members via the platform or through contact details they choose to share. Members will have the ability to manage their visibility and communication preferences, including opting out of directory listing or member-to-member contact where applicable.

12. Limitation of Liability

To the fullest extent permitted by law, ICHOM shall not be liable for indirect or consequential losses arising from participation in the membership program.

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ICHOM's total liability relating to membership will not exceed the membership fees paid for the relevant membership term.

13. Governing Law

The courts of the state of Massachusetts shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with these terms and conditions.

14. Contact Information

Questions regarding membership or these Terms and Conditions may be directed to: membership@ichom.org.

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